OUTLOOK TRENDS OBSERVATIONS

TOURISM & RECREATION RESEARCH

Tourism & Recreation Outlook - Megan Schultz

Montana Tourism Trends — Kara Grau

Visitor & Surveyor Observations — Norma Nickerson











Tourism & Recreation Outlook Megan Schultz

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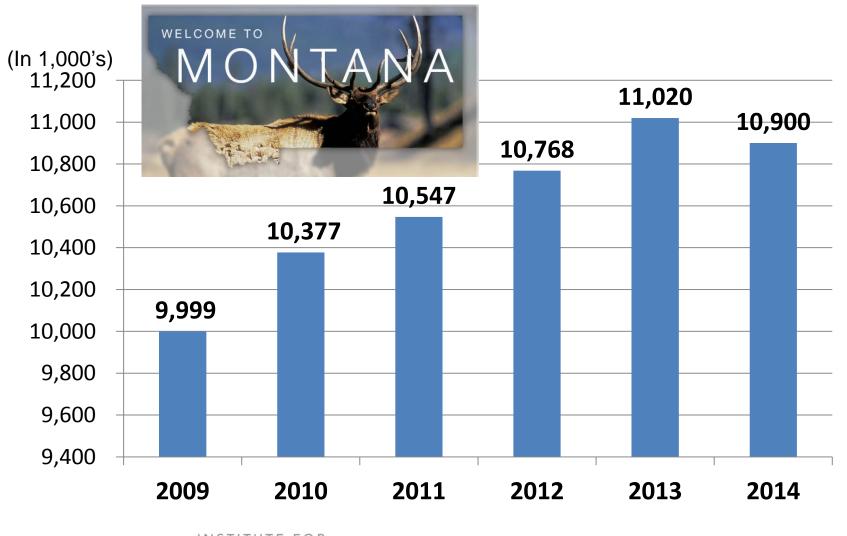






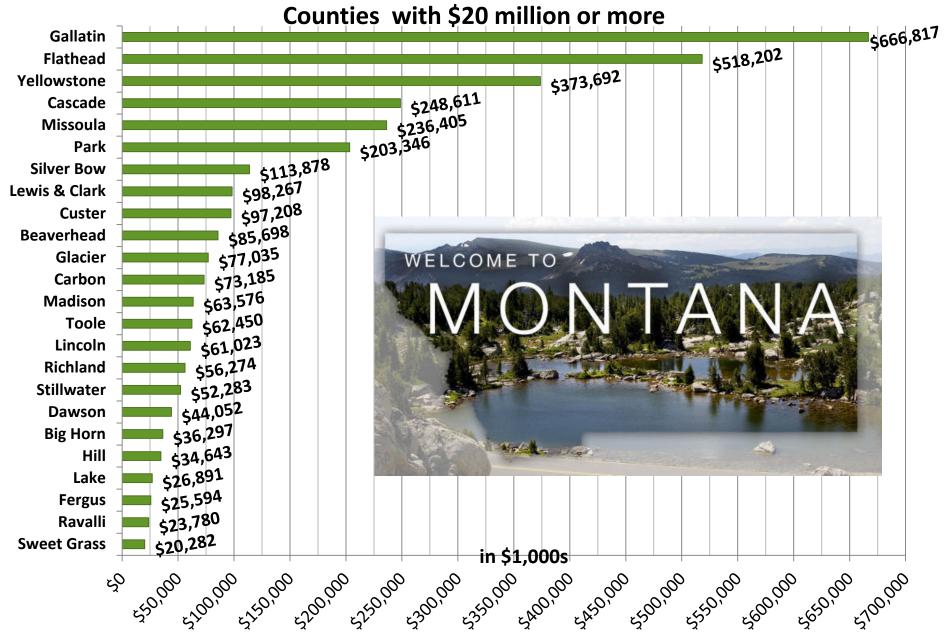


Nonresident Visitation to MT

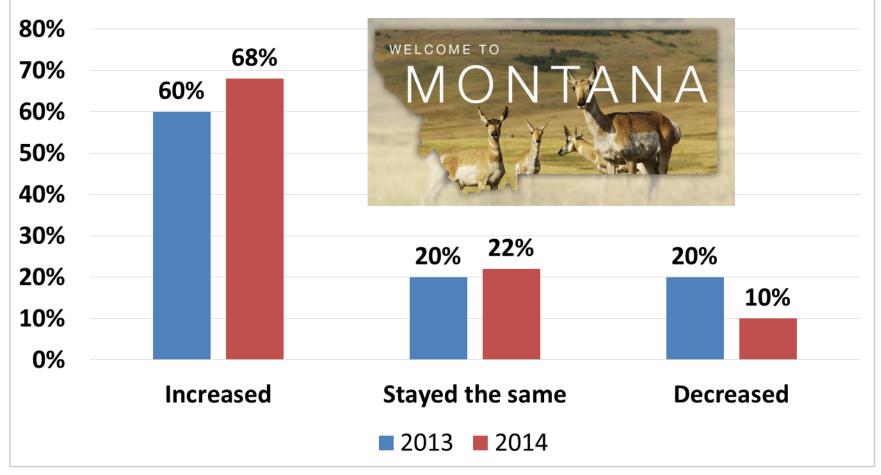




2012-2013 Estimate of Nonresident Traveler Spending per County:



Tourism Business Owners: Customer % change 2013-2014

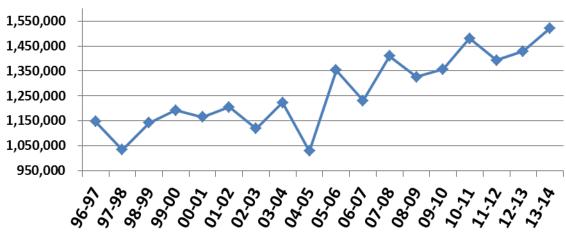


A,000,000 3,500,000 3,000,000 2,500,000 1,500,000 1,000,000 A B B B B B B B P Projected

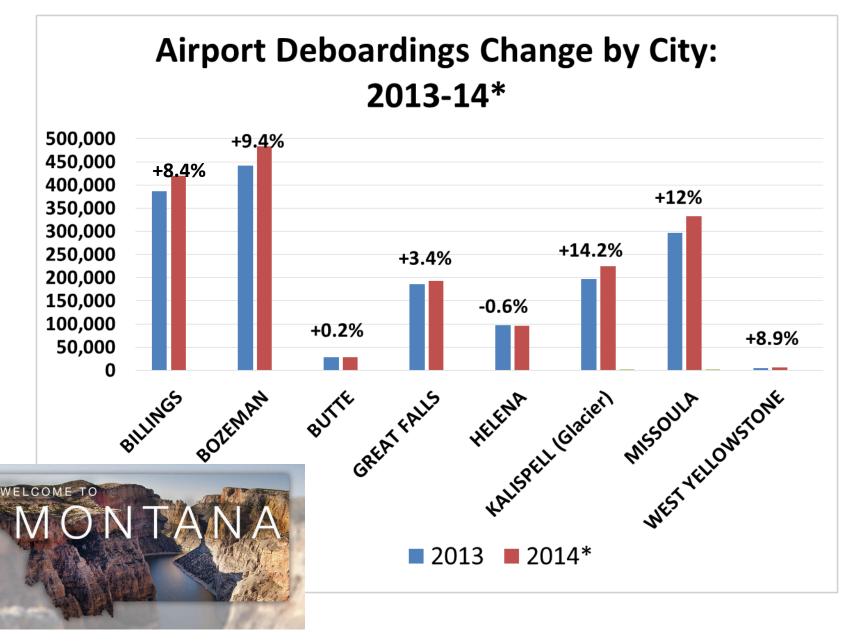


Montana Ski Area Visits 1996-2014

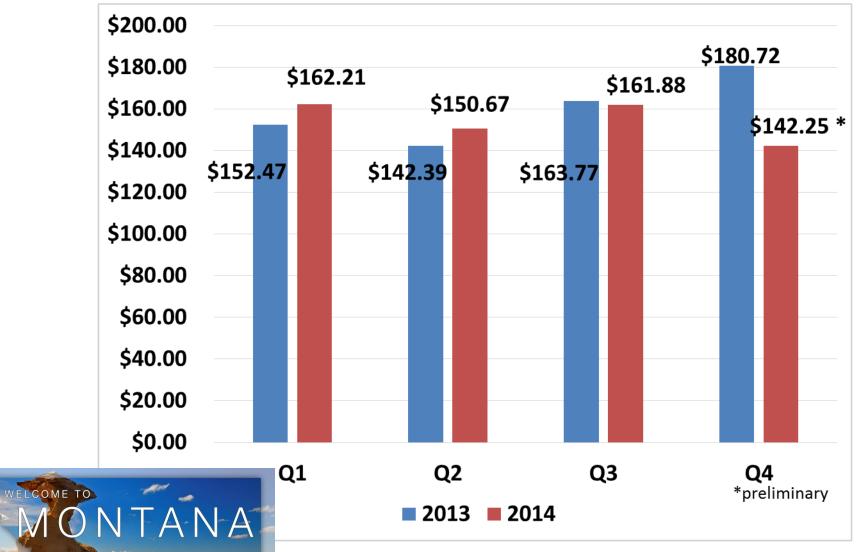




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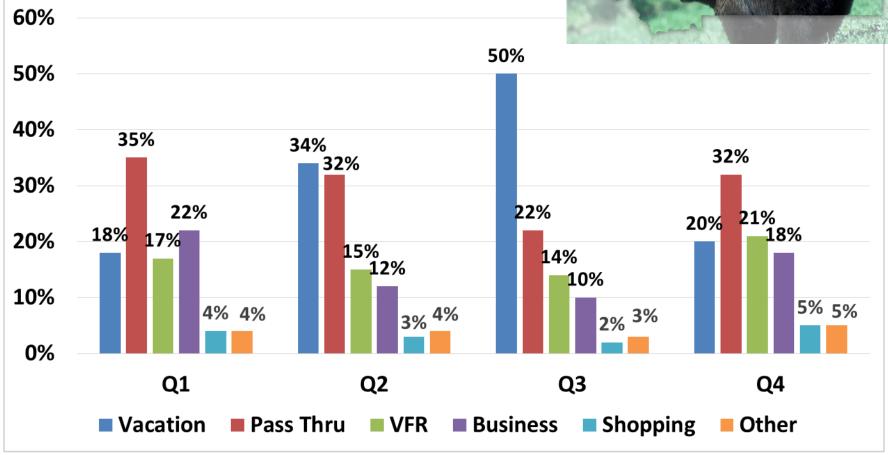
Quarterly Nonresident Spending





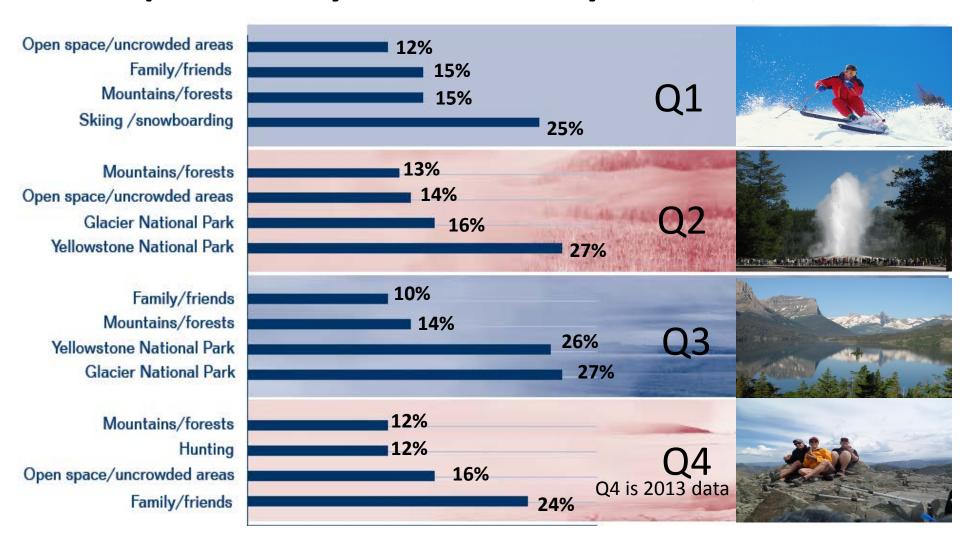
Primary Purpose of Visit by Quarter 2014







Top 4 Primary Attractions by Quarter, 2014





Promising Outlook for 2015 because...

- Household spending (up)
- Unemployment (down)
- Household debt (down)
- US dollar (stronger)
- Intention to travel (up)



Montana 2015 Outlook

- Expect nonresident visitation to be up 2%
- Expect nonresident spending to be up 2%-5%

Economic impact to MT should be greater

than \$5 billion.









Trends in...



Activities

- Overall top activities
- Snowshoeing
- Skiing
- RV camping
- Dinosaur Trail
- Mt. biking
- Hunting



Additional trends

- Overall attractions
- Travel group size
- Length of Stay



3-year trend - Activities

Activities in MT on This Trip					
2014	2013	2012			
65% Scenic driving	64% Scenic driving	67% Scenic driving			
38% Day hiking	36% Day hiking	40% Wildlife watching			
37% Nature photography	36% Wildlife watching	39% Nature photography			
37% Wildlife watching	35% Nature photography	37% Day hiking			
33% Recreational shopping	32% Recreational shopping	30% Recreational shopping			
25% Car / RV camping	25% Car / RV camping	28% Car / RV camping			
22% Visiting other historical sites	21% Visiting other historical sites	25% Visiting other historical sites			
16% Visiting museums	15% Visiting museums	17% Visiting museums			
12% Visiting Lewis & Clark sites	10% Fishing / fly fishing	13% Visiting Lewis & Clark sites			
12% Fishing / fly fishing	9% Attending festivals or events	13% Fishing / fly fishing			
9% Attending festivals or events	9% Visiting Lewis & Clark sites	10% Attending festivals or events			

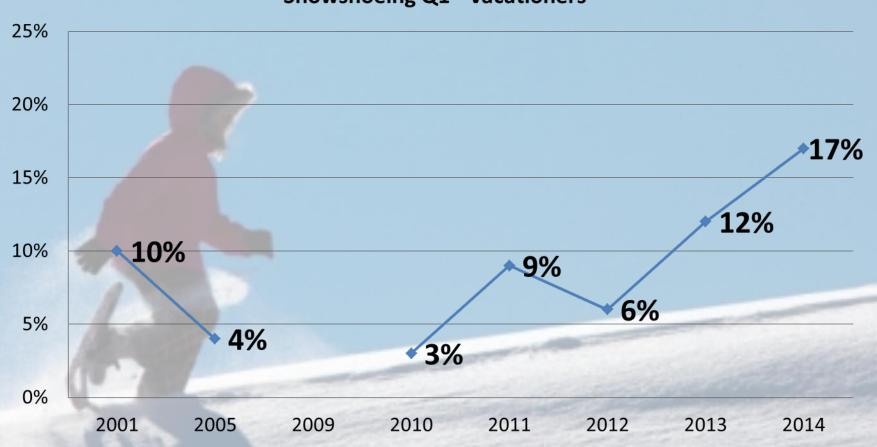
Several activities added to survey in 2015:

- Rock climbing
- Motorcycle touring
- Bicycling (road/tour cycling & mountain biking already on survey)
- Attend wedding

It will be interesting to see these activity trends in a few years!

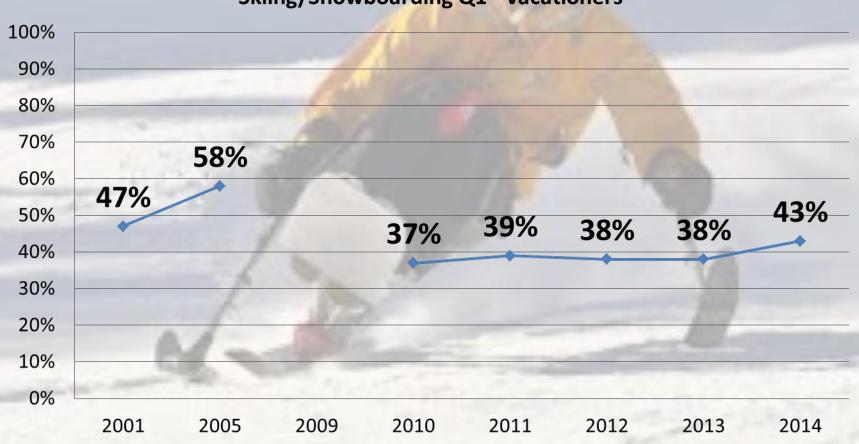
Snowshoeing

Snowshoeing Q1 - Vacationers



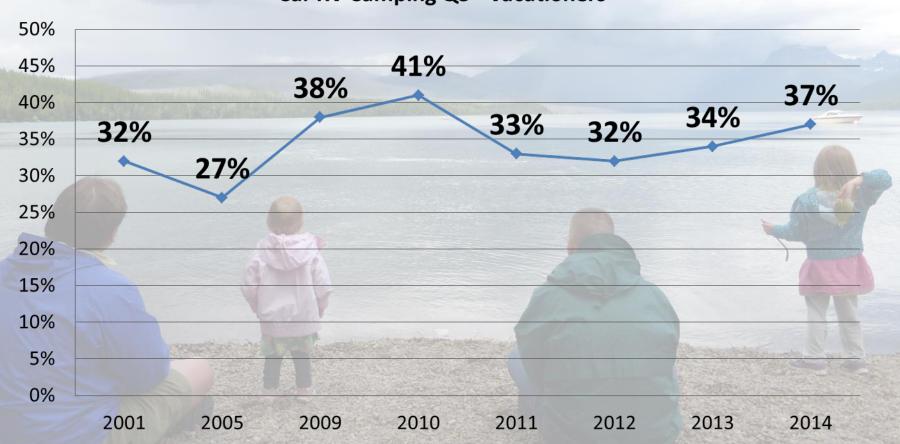
Skiing/Snowboarding

Skiing/Snowboarding Q1 - Vacationers



Car/RV camping

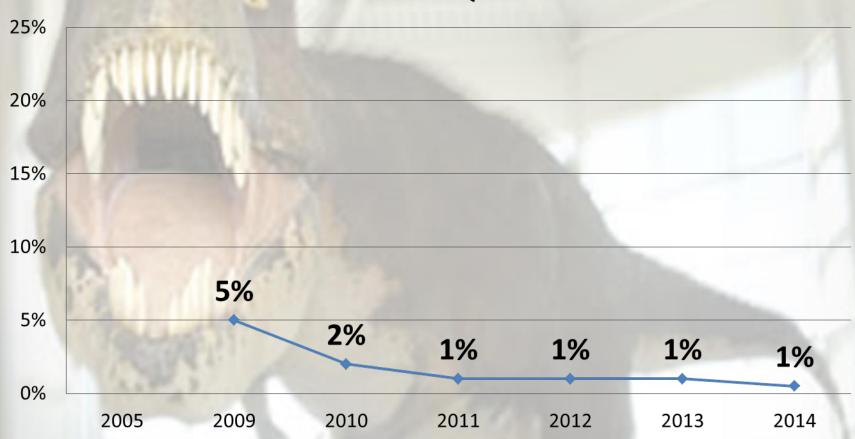




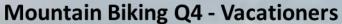
Follow Dinosaur Trail

(changed to "Dinosaur attractions" in 2015)

Follow Dinosaur Trail Q3 - Vacationers



Mountain Biking





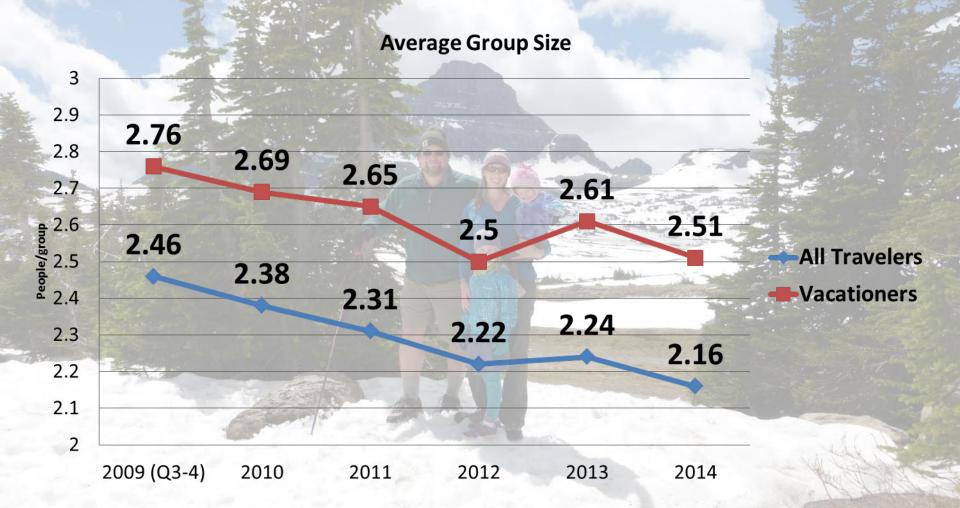
Hunting



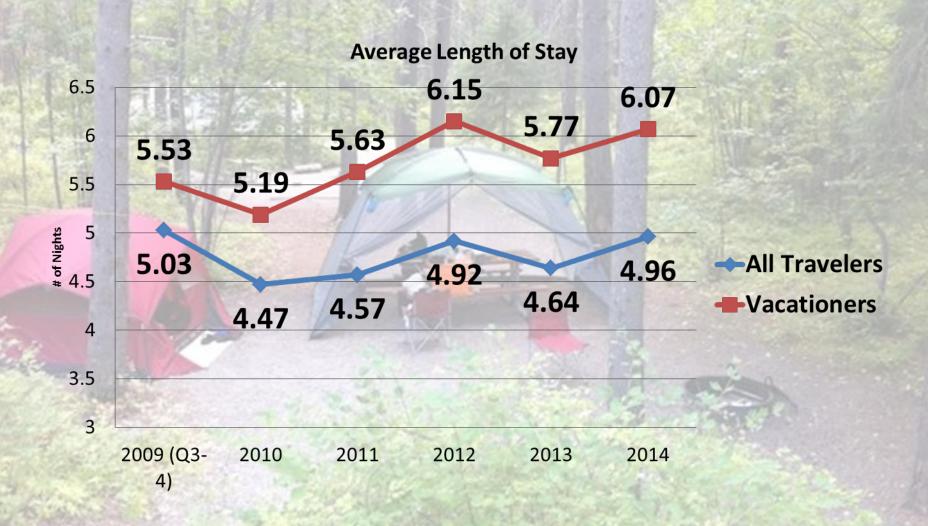
3-year trend - Attractions

2014		2013		2012	
Mountains / forests	66%	Mountains / forests	66%	Mountains / forests	66%
Open space / uncrowded areas	51%	Open space / uncrowded areas	52%	Yellowstone National Park	53%
Yellowstone National Park	48%	Yellowstone National Park	50%	Open space / uncrowded areas	53%
Rivers	46%	Rivers	45%	Rivers	46%
Glacier National Park	39%	Glacier National Park	37%	Wildlife	36%
Wildlife	35%	Wildlife	35%	Glacier National Park	35%
Lakes	34%	Lakes	34%	Lakes	30%
Family/friends	26%	Family/friends	31%	Family/friends	27%
Fishing	16%	Fishing	17%	Fishing	17%
Lewis & Clark history	15%	Lewis & Clark history	12%	Lewis & Clark history	16%
Native American history &culture	12%	Native American history &culture	12%	Other Montana history & culture	15%
Other Montana history & culture	11%	Other Montana history & culture	11%	Native American history &culture	14%





Length of Stay





Visitor Comments/Observations

- Positive statements
- I visited_____ (fill in the blank)
- Beautiful
- We come here a lot!
- I will be back...would like to move here
- National park visited
- Friendly people
- I'm just passing through
- Wildlife



And then, some summarize it all...

MT was marvelous! We loved the diversity of the areas we saw. The scenery and wildlife sightings were awesome, the people were friendly and the accommodations were comfortable. Our visit far exceeded our expectations. The Red Bus tours in Glacier were excellent! Wow!! America The Beautiful must, have been written about your state.

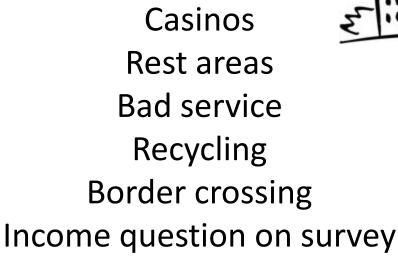


However, nobody is perfect

Luckily less than 2% of the comments are negative.



Cell coverage
High hotel costs
Casinos



Cost of hunting tags, no wildlife







Surveyor Observations



One day I surveyed 2 gals who had stayed in North Dakota at Medora and were now heading to Glacier.

When I finished the survey they asked, "Do you really have bears in Montana?"

They told me they heard stories about rattlesnakes in ND and didn't take them seriously. They had a scary site at Roosevelt seeing an actual rattler so they thought they had better prepare themselves for MT bears!

They wondered what they could do to avoid the bears in Glacier.

While surveying a couple from Canada, the man offered a unique experience while shopping in Great Falls. His wife noticed a piece of folded paper near the front tire and found it to be a folded 20 dollar bill. The man made the comment "This must be why they call this THE TREASURE STATE."

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The other day I had a nonresident traveler in a minivan. I asked him if he would take the time to answer a few travel questions. He answered, "Sure that shouldn't be a problem and it certainly would not be a problem for his passenger since she was in a coffin."

He promised me she would not utter a peep.

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I'm not a Montana resident, but I sure hope to be one someday.

Gardiner is a huge contrast to congested Jackson Hole on south entrance of Yellowstone.



"Over in Missoula all the Californians have come in and driven the price of everything sky high!"

"Today at the East Town Pump in Cut Bank was a Texan who flatly refused taking the survey saying I was crazy for being out in this weather (it was 8 above zero, chilly, but tolerable). He wanted to know what kind of clothes I was wearing and where could he get some.

I could have done the survey by the time he got done blaming me for the weather."

And a few resident comments...

- Merry Christmas even if you are a griz!
- It's not the tourists, it's the people who stay!
- You got any of those "Get Lost" stickers?
- Why don't people bicycling on highways not have to pay for a license to ride?

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For complete presentation go to:

HTTP://WWW.ITRR.UMT.EDU/RECENT-FINDINGS/DEFAULT.PHP

Thank You!



